ABSTRACT
HAIR DESIGN

APPOINTMENTS

Please arrive 10 minutes prior to your appointment to ensure you receive your full service.
We recommend that you book your next appointment prior to leaving the salon so that we can be sure to accommodate your schedule.

If you are running late, we will do everything possible to accommodate you. If you are excessively late, please keep in mind that we may need to reschedule your appointment.

CANCELLATIONS

Should you need to cancel or change the date of your appointment, we request a minimum of 48 hours notice.

METHODS OF PAYMENT

We accept Visa, MasterCard as well as cash or debit cards and personal checks. We do not accept third party checks

SKIN TEST

Please remember that you do need to come in at least 48 hours before your colour appointment so that we can check for any allergic reactions from your skin testing.

DEPOSITS

- Standard hair and beauty appointments 30%.
- Colour appointments 30%.
- Multiple beauty treatments 30%.
- Longer appointments and specialist treatments Up to 50%.
- Deposits apply to all bookings, whether made online, over the phone or in the salon.
- Your deposit is deducted from your final bill.
- 48 Hour Cancellation Policy.
- We kindly ask for at least 48 hours' notice if you need to cancel or rearrange your appointment.
- More than 48 hours' notice.
- Your deposit can be refunded or transferred to another appointment.
- Less than 48 hours' notice.
- A cancellation charge will apply, based on the appointment time lost.
- Missed appointments.
- A cancellation charge of 30% of the booking value will apply, reflecting the loss incurred.
- We understand that unexpected circumstances can arise and will always aim to be fair and understanding.
- Thank you for respecting our team's time and for your continued support of our salon.